

WROCŁAW, 12 NOVEMBER 2018

DEAR SUBSCRIBERS,

SGT S.A., with its registered office in Katowice, ul. Ligocka 103 building 8 and Internet Union S.A. with its registered office in Wrocław at ul. Złotnicka 28, registered in the Register of Entrepreneurs of the National Court Register kept by the District Court for Wrocław Fabryczna, VI Commercial Division of the National Court Register under the number KRS 0000388937, NIP 8943024998, Regon 021547015, who jointly provide Mobile Telecommunications Services JAMBOX mobile, inform that due to the entry into force of the Act of May 10, 2018, amending the Act - Telecommunications Law and some other acts, as of December 12, 2018, they adjust the provisions of the Terms of Service of Mobile Telecommunications Services to the above-mentioned legal provisions.

The main change resulting from the new regulations is the introduction of additional requirements for telecommunications service providers related to the provision of premium-rate services (e.g. the so-called Premium SMS, Premium MMS or Premium Voice services), whose task is to secure subscribers against telecommunication abuses. In addition, to the Mobile Benefit Regulations of Telecommunications Services, new forms of concluding contracts for telecommunications services (electronic and documentary forms) have been described.

The Regulations for the Provision of Mobile Telecommunications Services and the changes introduced have been in force since December 12, 2018. They are available at the registered office of SGT S.A. or the Subscriber Service Office, MOICO, at ul. Tadeusza Kościuszki 117/2u, 50-442 Wrocław.

Below we present a list of the most significant changes related to access to enhanced services fee:

1. SGT S.A. and MOICO, jointly providing JAMBOX Mobile Telecommunications Services, enable the Subscriber to use premium-rate services.
2. The Subscriber determines the willingness to use premium rate services when concluding the subscription agreement.
3. The Subscriber may at any time entirely or partially block access to premium-rate services or wholly or partially remove the blockade of access to premium-rate services.
4. The above changes may be made at the MOICO Subscriber Service Office at ul. Tadeusza Kościuszki 117/2u, 50-442 Wrocław and in the Subscriber Panel available at panel.jambox.pl - MOBILE SERVICES/LIMITS and BLOCKS section.
5. To secure the rights of the Subscriber as part of the use of premium-rate services, providers of mobile telecommunications services JAMBOX mobile offer the Subscriber for each period the following amount thresholds: PLN 0, PLN 35, PLN 100, PLN 200.
6. The subscriber may specify the amount threshold when concluding the subscription agreement and during its term.
7. The amount threshold may be changed at the MOICO Subscriber Service Office at ul. Tadeusza Kościuszki 117/2u, 50-442 Wrocław and in the Subscriber Panel available at panel.jambox.pl - MOBILE SERVICES/LIMITS and BLOCKS section.
8. If the Subscriber, when concluding the subscription agreement, does not specify the amount threshold for all premium rate services, its default value is PLN 35.

9. After reaching the applicable quota threshold, making calls to service numbers increased fee and receiving calls from such numbers in a given billing period, except for calls that do not result in the Subscriber's obligation to pay, is only possible after the Subscriber specifying a higher amount threshold, up to the amount of this threshold.

10. Detailed information on the Subscriber's rights related to premium rate services, possibilities of blocking or unblocking access to premium rate services and information on the register of entities authorised to provide premium rate services kept by the Office of Electronic Communications and can be found at www.jambox.pl/mobile - FAQ tab.

INSTRUCTION

Please be advised that in the event of non-acceptance of changes to the Regulations for the Provision of Mobile Services by the Regulations for the Provision of Mobile Telecommunications Services, you have the right to terminate the Subscriber Agreement concluded with SGT S.A. and MOICO.

In this situation, SGT S.A. and MOICO are entitled to a claim for damages referred to in the art. 57 sec. 6 of the Telecommunications Law (Journal of Laws of 2017, item 1907, as amended). This means that in the event of the termination of contracts concluded on promotional terms, you will be obliged to return the relief granted.

If you exercise your right, a written statement of termination of the subscription agreement should be delivered to the registered office of SGT S.A. or the Subscriber Service Office at MOICO at ul. Tadeusza Kościuszki 117/2u, 50-442 Wrocław, no later than December 11, 2018, when concluding the contract. An exception is the FTTH offer (fibre-optic connection in the apartment) in the case of purchasing a TV and Internet Package and technical possibilities of installing the device, where we include an access device that can broadcast a wireless network and work as a router.